

Prices

Content and assumptions

The following standard prices apply to Business+. All prices and amounts are stated in DKK ex. VAT.

Subscription	Commitment	Subscription fee	Included calls and sms*	Extra Data SIM	Included data	Data of which may be used abroad
Business+ Basis	24 months	99.00	5 hours in DK and EU Unlimited in DK and EU	-	500 MB	500 MB in EU
Business+ 2GB	24 months	169.00	Unlimited in DK and EU	-	2 GB	Up to 2 GB in EU
Business+ 6GB	24 months	199.00	Unlimited in DK and EU	-	6 GB	Up to 6 GB in EU
Business+ 12GB	24 months	269.00	Unlimited in DK and EU	-	12 GB	Up to 12 Gb in EU
Business+ 24GB	24 months	329.00	Unlimited in DK and EU	Incl.	24 GB	Up to 21 GB in EU
Business+ 50GB	24 months	449.00	Unlimited in DK and EU and US/Canada	Incl.	50 GB	Up to 27 GB in EU 8 GB in US/Canada

*Hours included in DK and EU comprise of calls and call forwarding to Danish mobile and fixed-line numbers as well as calls from EU countries to Denmark and other EU countries. Sms included are sms sent from EU countries to Denmark and other countries. Calls and sms sent from Denmark to international numbers are not included.

Services included	
Sms/mms	Voicemail
Call Transfer	Group Call
Surf Control International	Display number

Other prices – usage	
Call setup charges – calls to Danish numbers, per call	0.00
Calls and call forwarding exceeding hours included to Danish mobile and fixed-line numbers	0.60
Sms receipts, per receipt	0.25
Sms messages to international mobile numbers, per message	3.20
Mms messages to international mobile numbers, per message	2.80
Call charges – calls to other numbers (service numbers excluded), per call	0.20
Video telephony, per minute	1.60
Calls to service numbers	0.60 plus Telenor's price applicable from time to time. See www.telenor.dk
International calls	See www.telenor.dk
Prices of usage abroad not included	

Terms

1 General

The Telenor Business General Terms and these Terms apply to Business+. Business+ is intended for companies and requires a CVR number (central business register number).

2 Commitment

Business+ subscriptions are subject to a 24-months commitment period from the date of subscription. When purchasing a new phone with subsidy, the customer must associate a subscription with the purchased phone. The associated subscription will thus be subject to 24 months commitment period from the date of the phone purchase.

3 Invoicing

Business+ subscriptions are invoiced in advance on a monthly basis.

Payment terms:

- PBS: Invoice date + 22 days
- Payment Card: Invoice date + 15 days
- Cash: Invoice date + 20 days

4 Discount agreements

Discount agreements are available for large orders. For such agreements, the commitment period is up to 36 months. The specific agreements commitment period is stipulated in the contract. The agreement commitment period always takes precedence over the regular subscription commitment period.

5 Conversion

The Business+ subscription is fixed throughout the subscription and agreement commitment period. However, it is possible to convert to another Business+ subscription within the subscription and agreement commitment period, provided that the subscription fee is equal to or higher than the original subscription fee.

6 Sms and mms

Sms and mms messages cannot be used commercially or be resold to a third party.

Sms and Mms messages sent in Denmark to Danish mobile numbers are included in all Business+ subscriptions. Reception and sending of sms in EU countries to Danish and foreign mobile numbers are also included in all Business+ subscriptions. Business+ 50GB also includes reception and sending of sms in US and Canada. Mms is charged as data usage. See further info regarding included countries in EU on telenor.dk.

Content-charged sms services, sms receipts and sms and mms messages sent to foreign numbers are not free and will be charged separately.

7 Termination – subscription

The notice period for Business+ subscriptions is 90 days. Notice of termination must be given in writing to Telenor. Subscriptions are subject to a subscription commitment period of 24 months from the date of subscription, cf. Clause 2. Reference is made to Clause 4 on the commitment period for discount agreements.

Notwithstanding the above, Business+ subscriptions may be terminated during the commitment period subject to 90 days' notice against payment of the current list price for the subscription for the remaining part of the commitment period, including repayment of any discount granted.

However, if Telenor notifies you of price changes or amendments of terms to your material disadvantage within the commitment period in accordance with the Telenor Business General Terms, you will be entitled to terminate the Business+ agreement to take effect on the date when the changes or amendments take effect.

8 Assignment – subscription

Individual subscriptions may be assigned to a third party within the subscription commitment period, provided that the new owner has a CVR number and may be approved for credit purposes by Telenor. Discount agreements and subscriptions subject to a discount agreement commitment period may not be assigned to a third party. The new owner of the subscription will assume all obligations for the subscription, including any remaining commitment period. Assignment of individual subscriptions to customers without a CVR number is only possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. Subscriptions may only be assigned to private individuals after the end of the commitment period.

9 Add-on products and services

For information on how to combine Business+ and Telenor's add-on products, please refer to Prices and Terms for Mobile Add-on Products and Services.

10 Terms of Call Transfer

Call Transfer is the possibility of transferring a call in progress to a third party. Call Transfer functions and is charged as follows: A and B call transfer to C. This service is charged as follows: A pays as usual for the call to B. B pays for the call transfer to C. This means that B pays the total price of the call which the B and C call generates until the call

between A and C is ended. When you have transferred a call, you no longer control the duration of the call between A and C and the price you are paying for the call. If C transfers the call to D, you will still pay for the call according to the above.

11 Data included and options to top up

The data included in the subscription is stipulated in the individual agreement and ranges from 500MB (Business+ Basic) to 50 GB (Business+ 50GB). For Business+ Basic, Business+ 2GB, 6GB and 12GB the included data can also be used in EU. For Business+ 24GB the customer may use up to 21 GB in EU and for Business+ 50GB up to 27 GB in EU and 8 GB in US/Canada may be used. When included data is consumed, the customer will be notified by sms. Hereafter usage is charged according to the applicable tariff per MB and Surf Control International will commence. See further info about tariffs and included countries in EU and US/Canada on Telenor.dk. It is possible to use extra data SIM abroad.

If the end-user uses more data than included in the subscription, the user may purchase additional data at the expense of the Company. The additional data can be used full or partly in both Denmark and the EU, depending on the size of the package. During the bill cycle the end-user is automatically informed when the end-user approaches the limit of the included data. The end-user will also be informed when the end-user has spent 100 % of the included data. Excess data from purchased data packets will not be transferred to the next billing period. If no extra data is purchased the data speed will be throttled at 256/256 Kbit/s in Denmark, while it will be possible to use data in the EU at the current price/MB. If the customer does not want its end-users to be able to purchase additional data, the customer may block the possibility of purchase by contacting Telenor.

12 Limitations

Business+ SIM cards may not be used in a Mobile Broadband dongle or in connection with M2M (Machine to Machine). Extra Data SIM is included in Business+ 24GB and Business+ 50GB free of charge if you choose one of these subscriptions. If you terminate a Business+ 24GB or Business+ 50GB subscription, your extra Data SIM will no longer be free and you will be required to pay for extra Data SIM.

13 Calls made and received

Included calls in Denmark and EU comprises of calls and call forwarding to Danish mobile and fixed numbers as well as calls from EU to Denmark and other EU countries and calls received in EU countries. Business+ 2GB, 6GB, 12GB and 24GB

include free calls in the EU countries. This means calls received in the EU countries or calls made from the EU countries to either Denmark or the EU countries. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. Business+ 50GB include free calls in the EU countries and US/Canada. This means calls received in the EU countries and US/Canada or calls made in the EU countries and US/Canada to either Denmark the EU countries or US/Canada. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. For information on which countries are included in the EU and US/Canada, see telenor.dk. Calls made from Denmark to EU and other countries are not included and will be charged according to the international prices applicable from time to time.

14 Surf Control International

All Business+ subscriptions include the Surf Control International service. With Surf Control International, you are guaranteed that your data usage will never exceed DKK 360 ex. VAT per month. Your data connection will be temporarily barred when you have used data for DKK 360 ex. VAT in the current bill period. You will receive an sms describing how you may continue using data abroad. Surf Control International applies in all countries outside of Denmark. Surf Control International is free of charge. You automatically have Surf Control International and may deselect it or change the limit to for example DKK 800 ex. VAT or DKK 4,000 ex. VAT by calling Customer Service on +45 72 120 000. Surf Control International will not have any impact on your usage of regular calls or sms message, but it will not be possible to send mms messages. Only your data usage abroad will be temporarily barred.

15 PureMobile functionality travelling abroad

Business+ cannot access the PureMobile functionality outside Denmark. This means that it is not possible to call with short number when you are abroad. Instead, the user must call the entire 8-digit number including local country code. Furthermore, services such as e.g. Søgplan, PureMobile App, Statusplan etc. will not work when you are abroad.

16 WiFi-calling

WiFi-calling is a feature, which makes it possible to make mobile telephony calls while connected to a WiFi-network with an internet connection. This feature is included in all Telenor's mobile telephony subscriptions.

WiFi-calls are rated in the same way as calls made via the cellular network.

WiFi-calling requires a mobile phone, which supports WiFi-calling. The WiFi-calling feature must be activated on the mobile phone.

WiFi-calling only works on WiFi-networks in Denmark.

Please note that the quality of a WiFi-call is dependent on the quality of the WiFi-network that the mobile phone is connected to. If, for example, the WiFi-signal is weak, or there are other users active on the WiFi-network, it may compromise the quality of the WiFi-call.

If you start a WiFi-call while connected to a WiFi-network but move out of range of the WiFi-network during the call, you will be able to continue your call on the 4G network, provided that 4G coverage is available, and provided that your mobile phone supports 4G-calling (VoLTE). If 4G coverage is not available, your call will be terminated, and you will have to call again.

Telenor reserves the right to, at any time, remove the possibility to make WiFi-calls.

17 Special conditions for mobile usage in the EU

At the time of contract entry or at a later date, Telenor can require the Customer to produce documented proof that the Customer has a registered address in Denmark, or that the Customer has other close links to Denmark that entail frequent or extended stays in the country—e.g. full-time employment in Denmark or other circumstances that require the Customer to be physically present in Denmark frequently or for extended periods. If the Customer is unable to produce such documentation, Telenor will be entitled to block the Customer's access to international mobile services within the EU.

The Customer is entitled to use the mobile service on periodic trips in the EU, charged at the same rate as if the data usage occurred in Denmark, provided that the Customer's mobile service subscription includes access to data usage in the EU. The Customer's misuse or irregular use of the mobile service in the EU (e.g. using the mobile service in the EU for other purposes than periodic

trips in the EU) will entitle Telenor to charge a special user charge for the Customer's roaming in the EU (hereinafter referred to as an "extra EU charge"), following advance notification of the Customer as described below.

Circumstances regarded as misuse or irregular use of the mobile service by the Customer in the EU, among other things:

1. Use of the mobile service in the EU for other purposes than periodic trips in the EU.
2. The Customer's use of Telenor's mobile services—registered over a period of at least four months—shows that either usage is not primarily in Denmark and that the Customer does not primarily reside in Denmark.
3. SIM cards associated with the Customer are inactive for long periods of time, in addition to being primarily used while roaming.
4. The Customer has concluded several mobile subscription contracts and the subscriptions and associated SIM cards are successively used while roaming.

Telenor will inform the Customer should it notice any misuse that falls under the above. If the Customer does not change its consumption pattern within two weeks of being informed by Telenor of its misuse, Telenor will be entitled to apply an extra EU charge, in addition to registering the Customer's actual data usage or stay in Denmark. Telenor will cease to apply extra EU charges once the Customer's consumption pattern, registered over a period of at least four months, can evidence that the Customer has primarily used the mobile service within Denmark, or that the Customer has primarily resided in Denmark. If the Customer's mobile service subscription includes one or more data packages, Telenor is entitled to apply an extra EU charge for the Customer's use of mobile data in the EU that exceeds the limit for a reasonable amount of data usage in the EU (fair use limit).