

Prices

Mobile Broadband	500MB	1GB	5GB	25GB	100GB	200GB
Expected download speed	17-71 Mbit/s	17-71 Mbit/s	17-71 Mbit/s	17-71 Mbit/s	17-71 Mbit/s	17-71 Mbit/s
Expected upload speed	5-43 Mbit/s	5-43 Mbit/s	5-43 Mbit/s	5-43 Mbit/s	5-43 Mbit/s	5-43 Mbit/s
Subscription per month	49.00	79.00	119.00	199.00	299.00	499.00
Max. data usage before speed limitation	500MB	1GB	5GB	25GB	100GB	200GB
Usage per MB	-	-	-	-	-	-
Max. price per day for MB usage in Denmark:	-	-	-	-	-	-
SMS price/SMS receipt (max. 160 characters)	0.32	0.32	0.32	0.32	0.32	0.32
SMS price, international mobile numbers (max. 160 characters)	3.20	3.20	3.20	3.20	3.20	3.20
Registration	0.00	0.00	0.00	0.00	0.00	0.00
Binding period	12 months	12 months	12 months	12 months	12 months	12 months

All prices are stated in DKK ex. VAT and only apply to usage in Denmark.

Campaign product – Mobile Broadband				
	Binding	Subscription fee	Data included	Price for extra 200MB data
200MB Free Data	None	0.00	200MB	15.00

See the specific terms of the campaign product in Clause 11 below.

Prices – International	Registration	Subscription	Usage	Unit
Travel Data Basic (MBB)*	0.00	0.00	Up to 80MB in the Nordic countries and up to 40MB in the EU for DKK 79 per day	Per MB
Travel Data Flex	0.00	from 19.00/month	0-5MB: DKK 19 5-20MB: DKK 49 20-50MB: DKK 99 50-100MB: DKK 199 100-200MB: DKK 299 Usage exceeding 200MB per month is charged at the standard rate	Per MB exceeding 200MB per month
Travel Data Global	0.00	49.00/month	The Nordic countries and EU: DKK 3/MB The rest of Europe: DKK 25/MB USA/Canada: DKK 25/MB World 1 + 2: DKK 45/MB	Per MB

* Standard option in the mobile broadband products

Mobile Data and Fax	Mobile Fax	Mobile Basic	Mobile Data Business (several users)
Registration			
Main subscription	199.00	79.20	79.20
Extra subscription	-	0.00	0.00
Subscription per month			
Main subscription	29.00	40.00	40.00
Extra subscription	-	40.00	40.00
Usage			
Fax calls per minute	0.60		
Receive Fax calls as pdf pr. Mail. Price pr. unit	0.80		
9.6 data service per minute	-	1.00	1.00
High Speed Data per minute	-	1.00	1.00
Call charges	0.20	0.20	0.20
Price per SMS*	0.32	0.32	0.32
Price per MB (GPRS/3G/4G)**	-	6.00	0.01
Video telephony per minute	1.60	1.60	1.60
MB included per month	-	-	-
Usage packages per month			
3GB			4,500.00
5GB			7,500.00
10GB			12,500.00
20GB			20,000.00
50GB			35,000.00
100GB			50,000.00
Price per extra MB***			
All usage packages			3.00

All prices are stated in DKK ex. VAT.

*As regards extra subscriptions, the SMS price follows the price for the call subscription.

**Mobile Basic is charged max. DKK 48.75 per day.

***For usage exceeding the usage package.

Cloud storage				
OneDrive for Business 1000 GB	Binding period	Registration	Subscription	Eligible products
	None	0.00	0.00	Mobile Broadband 1, 5, 25, 100 and 200 GB

Please refer to Terms section 17.

Terms

1 Scope of the agreement

The agreement covers Telenor's delivery of the following basic data services:

- 9.6 Data Service (circuit-switched data with a max. speed of 9.6kbit/s)
- High Speed Data (circuit-switched data with a max. speed of 14.4kbit/s per time slot)
- GPRS (packet-switched data with a max. speed of 13.4kbit/s per time slot)
- EDGE (packet-switched data with a max. speed of 48kbit/s per time slot)
- 3G (packet-switched data with a max. speed of 384kbit/s)
- Turbo 3G (packet-switched data with a max. speed of 32Mbit/s download and 5Mbit/s upload).
- 4G speeds in the interval depend on the subscription.
- Expected download speed 17-71Mbit/s
Expected upload speed 5-43Mbit/s

A credit authorisation is required prior to registration. Mobile Broadband is based only on packet-switched data.

2 Technology and speed

With a GSM data transmission (packet-switched or circuit-switched), the speed depends on the number of so-called time slots available to you and the number of time slots which your GSM data terminal can work with. For 9.6 Kbit/s data transmission, 1 time slot is required as a maximum. High Speed Data, GPRS and EDGE may use several time slots depending on the number of available time slots in the GSM network. The total number of available time slots may vary according to the customer's geographic location. In a specific geographic area, between 7 and 21 time slots will typically be available. The total number of available time slots is used for telephone calls and data transmission. Telephone calls and circuit-switched connections have the highest priority, and packet-switched traffic has a lower priority. The time slot concept is not used for 3G and 4G packet-switched data. The speed is dependent on the specific telephone, modem or USB modem. Furthermore, the network load at the specific time and location is relevant. In areas outside of the 4G or Turbo 3G coverage, 3G, EDGE or GPRS is used instead. For all of these technologies, the speed obtained is dependent on a number of factors like e.g. the distance to the mast, the number of users on the mast etc. The speed will depend on your subscription. Telenor cannot guarantee a specific data transmission speed.

3 Liability

Telenor is only responsible for data in its own telecommunication network and its own equipment. Telenor has no influence on or control over the Internet or your own network (e.g. your Intranet). Consequently, Telenor cannot be held liable for damage and loss suffered by you as a result of connecting to and using the Internet.

4 Usage and invoicing

IT applications communicating by way of the IP protocol (e.g. Internet traffic) adds control and signalling data to your actual data volume. As a result, the amount of data actually sent via the Internet and Telenor's network may possibly be higher than the amount of data registered by your applications. Please note that your IT applications may be set up in a way which will automatically generate data traffic.

Mobile data services are charged on the basis of the amount of data sent or received (data traffic) measured in MB. Data usage in Denmark per 10KB, internationally with a minimum of 1KB per time/session with mobile Internet access.

Circuit-switched data traffic is charged at a call charge + a charge per second the connection is active. As regards fax, 9.6kbit/s Data and HighSpeed Data, the amount to be invoiced is based on the number of minutes and seconds you make use of the service.

In some situations, the usage specified in DKK on the invoice may deviate from the usage in MB x MB price. This is due to the fact that Telenor's invoicing system specifies MB usage with two decimals, but includes the actual usage when calculating the amount. An example: If a specific session uses less than 5KB, the usage will be rounded off to 0 in the MB usage list. Although the specification of usage is rounded down to 0 and is thus not included in the MB usage list the actual usage will still be included in the registration of the amount (0.005 x MB price).

Subscription fees are invoiced in advance. Usage on the subscription is invoiced in arrears.

The cost of converting a mobile data product to an industrial subscription within the binding period is DKK 500.00 per GSM number.

5 Terms of Mobile Data Business

For you to purchase a Mobile Data Business subscription, it is a precondition that Telenor is allowed to register your traffic usage for analytical purposes. You will be charged for a usage package and for the number of MB exceeding the number included in the business usage package. Unused MB in a business usage package cannot be transferred to a subsequent month.

6 Usage exceeding included usage

If you use more than the amount of data included in Mobile Broadband 500MB, 1GB, 5GB, 25GB, 100GB and 200GB, you will not be charged for usage exceeding included usage. However, when the included data has been used the broadband speed will be reduced to 64/64kbit/s

7 Travel Data Basic (MBB)

Travel Data Basic (MBB) offers a lower price for a daily amount of data via Mobile Broadband. Travel Data Basic offers the user the opportunity to use 80MB in the Nordic countries and 40MB inside the European Union for DKK 79 per day. If the data used per day exceeds the amount allowed under Travel Data Basic, this usage is charged at the standard rate per MB. No subscription fee is charged for Travel Data Basic. This product is included as the standard option in the 500MB, 1GB, 5GB, 25GB, 100GB and 200GB products.

8 Travel Data Flex

Travel Data Flex offers the user favourable prices for data usage in the Nordic countries, the EU, the USA and Canada. The subscription includes 200MB per month. The minimum monthly payment is DKK 19, which allows usage of up to 5MB per month in the Nordic countries, the EU and/or the US and Canada without additional payment. Travel Data Flex is divided into 5 (five) steps, meaning that the monthly price will be adjusted according to the current usage. Reference is made to the above table showing international rates. When the 200MB has been used in the relevant month, the user will be notified by SMS.

Data usage exceeding 200MB per month in the Nordic countries, the EU and the World 1 and 2, is charged at a standard rate per MB, while the USA is charged at DKK 25 per MB.

Surf Control International will only be activated when usage exceeds 200MB per month in the Nordic countries, the EU, the USA and Canada.

Travel Data Flex subscriptions are binding for three months. The notice of termination is 90 days. If the subscription expires before the end of the binding period, the subscription fee must be paid during the notice period.

9 Travel Data Global

Travel Data Global is an add-on product for the MBB subscription. It offers attractive prices worldwide. Travel Data Global is operator-neutral. This means that customers staying abroad may use the best networks available with the add-on product.

Surf Control International will be activated when usage exceeds DKK 360, ex. VAT, per month abroad.

Travel Data Global subscriptions are binding for three months. The notice of termination is 90 days. If the subscription expires before the end of the binding period, the subscription fee must be paid during the notice period.

10 Terms of 200MB Free Data

The subscription includes 200MB which may be used without charge. When these have been used, you can purchase another 200MB of data for DKK 15.20 ex. VAT. If you do not purchase additional data, you will still be able to use data with reduced speed (64/64kbit/s).

It is not possible to purchase other packages or use data from the SIM card for payment of other services or other traffic types than data.

The subscription only runs for six months, after which time it will automatically be closed. It is not possible to use the subscription abroad. The subscription may not be used as a Machine to Machine product. If you do so, Telenor reserves the right to terminate the subscription immediately.

It is only possible to create subscriptions for three users per CVR number.

Conversion to/from the subscription is not allowed. However, conversion from other MBB subscriptions is only allowed when you are not subject to a binding period or other similar non-terminability period.

No discount agreement or other type of discount will be offered with this subscription.

11 Payment service (Betalingsservice)

You may apply for registration with the payment service provider Betalingsservice in the store or via the company's bank. Note that it may take up to seven (7) weeks for Betalingsservice to process your application.

Until such time, invoices will be submitted by mail. The invoice must be paid manually until the payment is shown on your Betalingsservice statement. The cost of payment via Betalingsservice is DKK 7.80 per invoice. If you still want to receive the invoice by mail, DKK 39.20 will be charged for each invoice.

12 Automatic payment with Payment Card

Telenor offers a payment solution called "Payment by Payment Card". The solution ensures your bills are automatically paid from your Credit Card on the date of the payment due date. The payment due date is 15 days after the invoice date. You can sign up for "Payment by Payment Card", in Telenor Stores or through the self-service system "My Telenor" on www.telenor.dk.

You may at any time revoke your consent regarding "Payment by Payment Card". You can do this via the self-service system "My Telenor" or by contacting Customer Service.

When signing up for "Payment by Payment Card", you accept that your Credit Card data are recorded at NetAxept, approved by international safety standards. By enrolling, you also accept that we each month are withdrawing an amount from your Credit Card.

When you sign up you are required to register your e-mail address and your mobile number. To benefit from "Payment by Payment Card" it is a condition that Telenor is allowed to send bills and other communications to you by e-mail or text message. It is your responsibility to update your e-mail address and phone number. You can find a copy of your bills on Telenor's self-service system "My Telenor".

The payment solution is free if you pay with "Dankort" or "Visa/Dankort". When using other types of Credit Cards you may be charged a fee. It is your responsibility to keep your information regarding your Credit Card up to date, and ensure that these also are updated when you get a new card.

If you need to cancel a single payment it is possible to do it via self-service on "My Telenor" on www.telenor.dk. This need to be done before the due date on the invoice.

If Telenor cannot debit the invoice amount from the registered Credit Card, Telenor is entitled to send you a reminder inclusive a reminder fee cf. Telenor general terms concerning reminder fees.

You can object to a registered and successful payment. To do so you must contact your bank no later than 8 weeks after your payment.

13 Changes

Telenor may at any time change the prices or these Terms. Changes to your disadvantage at will be given a notice of at least 30 days before such changes take effect. You will not necessarily be notified of changes that are in your favour. Notice will be given pursuant to Telenor's General Terms of Business.

14 Termination

When registering for Mobile Broadband and Mobile Data subscriptions, you have chosen a term of 12 months. The term for each subscription is stated on the registration form. The subscription is non-terminable during the term. After the end of the term, the subscription may be terminated with 30 days' notice.

15 Limitations

Some business solutions may not work optimally with 4G. These are: Business APN and MDA. For this reason, we have chosen not to offer 4G for

these solutions. Please contact Customer Service for more information.

16 OneDrive for Business

In the Mobile Broadband subscriptions listed in the Cloud Storage table on page two 1000GB OneDrive for Business is included. OneDrive for Business is online data storage in the cloud. Telenor's General Conditions for Telenor Business and Prices and Conditions for Mobile Broadband apply in addition to these terms.

Activation of the Service

Once the Customer's telephone number has been activated in Telenor's network, Telenor will send an email to the relevant company with information on how to activate OneDrive for Business. During activation, the customer is required to create a Microsoft account.

Using OneDrive for Business

The use of the service is intended for professional purposes only. Activation must be done by a Telenor customer with one or more eligible subscriptions. OneDrive for Business is copyrighted. In violation of the copyrights, Telenor is entitled to terminate Customer's access to OneDrive for Business and the customer may incur liability by Microsoft. When signing up for OneDrive for Business the customer accepts Microsoft's terms of use.

Privacy

By signing up the customer provides permission for Telenor to share the necessary information with the following Telenor partners: Wunderman, Tapstorm and Microsoft. Telenor will only share the following relevant information necessary for activating the subscription: VAT number, company name, address, contact name, mobile number and e-mail. The listed partners will use the information for the purpose of registering the customer in their respective systems to give the customer access OneDrive for Business. In addition, the name and email address of the users are forwarded to the partners of Telenor. If the customer has provided Telenor with a permission to send marketing material, this permission will not be shared with any entity outside Telenor. Telenor, Wunderman and Tapstorm do not have access to the data that users store on their OneDrive for Business account.

Technical

The customer can visit www.onedrive.live.com/about/da-dk/ to install OneDrive for Business and log on to the Microsoft customer account. The customer can download apps for most smartphones – for this purpose there is a specific application for OneDrive for Business. The OneDrive for Business application uses data, which will be charged on the customer's account.

Due to roaming charges, Telenor encourages all customers to pay particular attention to the use of OneDrive for Business abroad.

Termination

Access to OneDrive for Business expires upon termination or if the customer changes to a subscription that is not eligible for OneDrive for Business. When the eligible subscription is removed from the customer's account the allocated space and content is deleted 65 days after. Upon termination the allocated space and contents are deleted 35 days after the expiry of the notification period. Telenor sends notification reminders to the company's administrator encouraging a back-up of user data. Telenor lock for editing 30 days before data is deleted and sends another back-up reminder five (5) days before data is deleted. It is the customer's sole responsibility to back-up all data in the event of termination the subscription or changing to a non-eligible subscription.

17 Special conditions for usage in the EU

At the time of contract entry or at a later date, Telenor can require the Customer to produce documented proof that the Customer has a registered address in Denmark, or that the Customer has other close links to Denmark that entail frequent or extended stays in the country—e.g. full-time employment in Denmark or other circumstances that require the Customer to be physically present in Denmark frequently or for extended periods. If the Customer is unable to produce such documentation, Telenor will be entitled to charge a special user charge for the Customer's roaming in the EU (extra EU charge). The Customer is entitled to use the mobile service on periodic trips in the EU, charged at the same rate as if the data usage occurred in Denmark, provided that the Customer's mobile service subscription includes access to data usage in the EU.

The Customer's misuse or irregular use of the mobile service in the EU (e.g. using the mobile service in the EU for other purposes than periodic trips in the EU) will entitle Telenor to charge a

special user charge for the Customer's roaming in the EU (extra EU charge), following advance notification of the Customer as described below.

Circumstances regarded as misuse or irregular use of the mobile service by the Customer in the EU, among other things:

1. Use of the mobile service in the EU for other purposes than periodic trips in the EU.
2. The Customer's use of Telenor's mobile services—registered over a period of at least four months—shows that usage is not primarily in Denmark and that the Customer does not primarily reside in Denmark.
3. SIM cards associated with the Customer are inactive for long periods of time, in addition to being primarily used while roaming.
4. The Customer has concluded several mobile subscription contracts and the subscriptions and associated SIM cards are successively used while roaming.

Telenor will inform the Customer should it notice any misuse that falls under the above. If the Customer does not change its consumption pattern within two weeks of being informed by Telenor of its misuse, Telenor will be entitled to apply an extra EU charge, in addition to registering the Customer's actual data usage or stay in Denmark. Telenor will cease to apply extra EU charges once the Customer's consumption pattern, registered over a period of at least four months, can evidence that the Customer has primarily used the mobile service within Denmark, or that the Customer has primarily resided in Denmark.

If the Customer's mobile service subscription includes one or more data packages, Telenor is entitled to apply an extra EU charge for the Customer's use of mobile data in the EU that exceeds the limit for a reasonable amount of data usage in the EU (fair use limit).