

Prices

Content and assumptions

The following standard prices apply to FRI+ Business. All prices and amounts are stated in DKK ex. VAT.

FRI+ Business	Commitment	Subscription fee	Calls and sms*	Extra Data SIM	Included data	Data of which can be used abroad
Basis Business	12 mths	99.00	3 hours in DK and EU** Unlimited in DK and EU***	-	500 MB	Up to 500MB in EU
FRI+ Business 2GB	12 mths	169.00	Unlimited in DK and EU	-	2 GB	Up to 2 GB in EU
FRI+ Business 6GB	12 mths	199.00	Unlimited in DK and EU	-	6 GB	Up to 6 GB in EU
FRI+ Business 12GB	12 mths	289.00	Unlimited in DK and EU	Incl.	12 GB	Up to 12 GB in EU
FRI+ Business 24GB	12 mths	349.00	Unlimited in DK and EU	Incl.	24 GB	Up to 21 GB in EU

* Calls from Denmark and sms sent from Denmark to international numbers are not included.

**Hours included in DK and EU comprise of calls and call forwarding to Danish mobile and fixed-line numbers as well as calls from EU countries to Denmark and other EU countries. Calls from Denmark to international numbers are not included.

***Sms included are sms sent from EU countries to Denmark and other countries. Sms sent from Denmark to international numbers are not included.

Services included	
Sms/Mms	Voicemail
Call transfer	Call Waiting/Group Call
SurfControl International	Unconditional Call Forwarding

Mobile Data add-on		
		Subscription fee, per month
FRI+ Business 2GB	Mobile Data 3 GB, which can be used in DK and EU	49.00
FRI+ Business 6GB	Mobile Data 10 GB, thereof up to 6 GB in EU	99.00
FRI+ Business 12GB	Mobile Data 25 GB, thereof up to 12 GB in EU	199.00
FRI+ Business 24GB	Mobile Data 50 GB, thereof up to 9 GB in EU	149.00

The price for registration of data add-ons is 0.00 DKK. When the data package is consumed, the speed will be reduced to 256/256 Kbit/s.

Other prices – usage

Call charges, per call – calls to national numbers	0.00
Calls and call forwarding exceeding hours included to Danish mobile and fixed-line numbers	0.60
Sms receipts, per receipt	0.25
Sms messages to international mobile numbers, per message	3.20
Call charges, per call – calls to other numbers (service numbers excluded)	0.20
Mms messages to international mobile numbers are charged via data traffic	See www.telenor.dk
Video telephony per minute	1.60
Calls to service numbers	DKK 0.60 plus Telenor's price applicable from time to time See www.telenor.dk
Calls to international numbers and usage abroad	See www.telenor.dk

Terms

1 General

The Telenor Business General Terms and these terms apply to FRI+ Business. FRI+ Business is for companies only, and a CVR number is required.

2 Subscription Commitment

The choice of a FRI+ Business subscription cannot be changed during the entire commitment period; however, it is possible to convert the subscription to another FRI+ Business subscription within the commitment period, provided that the subscription charge is similar to or higher than the original charge. When purchasing a new phone with subsidy, the customer must associate a subscription with the purchased phone. The associated subscription will thus be subject to 12 months commitment period from the date of the phone purchase.

3 Invoicing

FRI+ Business subscriptions are invoiced in advance on a monthly basis.

Payment terms:

- PBS: Invoice date + 22 days
- Payment Card: Invoice date + 15 days
- Cash: Invoice date + 20 days

Telenor may charge specific fees and charges for add-on services, one-time services etc. Information about current prices may be obtained by contacting Telenor or at www.telenor.dk/erhverv.

4 Conversion

If you have a FRI+ Business Discount Agreement, the individual subscription cannot be converted to another subscription during the entire term of the agreement. For subscriptions without a Discount Agreement, the individual subscription cannot be converted to another subscription until 12 months from registration.

5 Sms and mms

Sms and mms messages cannot be used commercially or be resold to a third party. Sms and mms messages sent in Denmark to Danish mobile numbers are included in all FRI+ Business subscriptions. Reception and sending of sms in EU countries to Danish and foreign mobile numbers are also included in all FRI- Business subscriptions. Mms is charged as data usage. See further info regarding included countries in EU on telenor.dk.

Content-charged sms services, sms receipts and sms and mms messages sent to foreign numbers are not free and will be charged separately.

6 Termination – subscription

FRI+ Business subscriptions are non-terminable in at least 12 months from entering the contract. A notice of termination must be submitted in writing giving 90 days' notice. You will receive a monthly invoice until the commitment period has expired.

Notwithstanding the above, FRI+ Business subscriptions may be terminated giving 90 days' notice against payment of the current list price for the subscription for the remaining part of the commitment period, including repayment of any discount granted.

However, if Telenor gives notice of changes of the prices and terms to the disadvantage of the customer within the commitment period in accordance with the Telenor Business General Terms, the Customer will be entitled to terminate the FRI+ Business agreement from the time when the relevant changes take effect.

7 Assignment – subscription

During the term of the agreement, individual subscriptions may be assigned to a third party if the new owner has a CVR number and can be approved for credit purposes by Telenor, unless the Customer has a Discount Agreement. The new owner will assume all obligations under the subscription. Assignment of individual subscriptions to customers without a CVR number will only be possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. This will only be possible when the commitment period has expired.

8 The possibility to combine

For information about combination of FRI+ Business and Telenor's complimentary products, please refer to Prices and Terms for Mobile Complimentary Products and Services. It is furthermore possible to set up a Fixed-Line subscription, ISDN2 Basic, ISDN2 Business, FlexISDN and ISDN30 together with a FRI+ Business subscription.

9 Terms of Call Transfer

Call Transfer is the possibility of transferring a call in progress to a third party. Call Transfer functions and is charged as follows: A and B Call Transfer - > C. This service is charged as follows: A pays as usual for the call to B. B pays for the call transfer to C. This means that B pays the total price of the

call which the B -> C call generates until the call between A -> C is ended. When you have transferred a call, you no longer control the duration of the call between A and C and the price you are paying for the call. If C transfers the call to D, you will still pay for the call, cf. above.

10 Data included and options to top up

The data included in the subscription is stipulated in the individual agreement and ranges from 500MB (Basis Business) to 24GB (FRI+ Business 24GB). For Basis Business, FRI+ Business 2GB, FRI+ Business 6GB and FRI+ Business 12GB the included data can also be used in EU. For FRI+ Business 24GB the customer may use up to 21 GB in EU. When included data is consumed, the customer will be notified by sms. Hereafter usage is charged according to the applicable tariff per MB and Surf Control International will commence. See further info about tariffs and included countries in EU on Telenor.dk. It is possible to use extra data SIM abroad.

If the end-user uses more data than included in the subscription, the user may purchase additional data at the expense of the Company. The additional data can be used full or partly in both Denmark and the EU, depending on the size of the package. During the bill cycle the end-user is automatically informed when the end-user approaches the limit of the included data. The end-user will also be informed when the end-user has spent 100 % of the included data. Excess data from purchased data packets will not be transferred to the next billing period. If no extra data is purchased the data speed will be throttled at 256/256 Kbit/s in Denmark, while it will be possible to use data in the EU at the current price/MB. If the customer does not want its end-users to be able to purchase additional data, the customer may block the possibility of purchase by contacting Telenor.

11 Limitations

FRI+ Business SIM cards cannot be used in a Mobile Broadband dongle or in connection with M2M. Extra Data SIM is included in FRI+ Business 12GB and FRI+ Business 24GB and is included free of charge, if requested. When terminating either FRI+ Business 12GB or FRI+ Business 24GB, your extra Data SIM will no longer be free, and you will be required to pay for Extra Data SIM.

12 Calls made and received

Included calls in Denmark and EU comprises of calls and call forwarding to Danish mobile and fixed numbers as well as calls from EU to Denmark and other EU countries and calls received in EU countries. Hours included in Basis Business may also be used in EU. This means calls received in

the EU countries or calls made from the EU countries to either Denmark or the EU countries. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. FRI+ Business 2GB, 6GB, 12GB and 24GB include free calls in the EU countries. This means calls received in the EU countries or calls made in the EU countries to Denmark and the EU countries. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. For information on which countries are included in the EU, see telenor.dk. Calls made from Denmark to EU and other countries are not included and will be charged according to the international prices applicable from time to time.

13 WiFi-calling

WiFi-calling is a feature, which makes it possible to make mobile telephony calls while connected to a WiFi-network with an internet connection. This feature is included in all Telenor's mobile telephony subscriptions.

WiFi-calls are rated in the same way as calls made via the cellular network.

WiFi-calling requires a mobile phone which supports WiFi-calling. The WiFi-calling feature must be activated on the mobile phone.

WiFi-calling only works on WiFi-networks in Denmark.

Please note that the quality of a WiFi-call is dependent on the quality of the WiFi-network that the mobile phone is connected to. If, for example, the WiFi-signal is weak, or there are other users active on the WiFi-network, it may compromise the quality of the WiFi-call.

If you start a WiFi-call while connected to a WiFi-network but move out of range of the WiFi-network during the call, you will be able to continue your call on the 4G network, provided that 4G coverage is available, and provided that your mobile phone supports 4G-calling (VoLTE). If 4G coverage is not available, your call will be terminated, and you will have to call again.

Telenor reserves the right to, at any time, remove the possibility to make WiFi-calls.

14 Surf Control International

All FRI+ Business subscriptions include the Surf Control International service. With Surf Control International, you are guaranteed that your data usage will never exceed DKK 360 ex. VAT per month. Your data connection will be temporarily barred when you have used data for DKK 360 ex. VAT in the current bill period. You will receive an sms describing how you may continue using data abroad. Surf Control International applies in all countries outside of Denmark. Surf Control International is free of charge. You automatically have Surf Control International and may deselect

it or change the limit to for example DKK 800 ex. VAT or DKK 4,000 ex. VAT by calling Customer Service on +45 72 120 000. Surf Control International will not have any impact on your usage of regular calls or sms message, but it will not be possible to send mms messages. Only your data usage abroad will be temporarily barred.

15 Special conditions for mobile usage in the EU

At the time of contract entry or at a later date, Telenor can require the Customer to produce documented proof that the Customer has a registered address in Denmark, or that the Customer has other close links to Denmark that entail frequent or extended stays in the country—e.g. full-time employment in Denmark or other circumstances that require the Customer to be physically present in Denmark frequently or for extended periods. If the Customer is unable to produce such documentation, Telenor will be entitled to block the Customer's access to international mobile services within the EU.

The Customer is entitled to use the mobile service on periodic trips in the EU, charged at the same rate as if the data usage occurred in Denmark, provided that the Customer's mobile service subscription includes access to data usage in the EU.

The Customer's misuse or irregular use of the mobile service in the EU (e.g. using the mobile service in the EU for other purposes than periodic trips in the EU) will entitle Telenor to charge a special user charge for the Customer's roaming in the EU (hereinafter referred to as an "extra EU charge"), following advance notification of the Customer as described below.

Circumstances regarded as misuse or irregular use of the mobile service by the Customer in the EU, among other things:

1. Use of the mobile service in the EU for other purposes than periodic trips in the EU.
2. The Customer's use of Telenor's mobile services—registered over a period of at least four months—shows that either usage is not primarily in Denmark and the Customer does not primarily reside in Denmark.
3. SIM cards associated with the Customer are inactive for long periods of time, in addition to being primarily used while roaming.

4. The Customer has concluded several mobile subscription contracts and the subscriptions and associated SIM cards are successively used while roaming.

Telenor will inform the Customer should it notice any misuse that falls under the above. If the Customer does not change its consumption pattern within two weeks of being informed by Telenor of its misuse, Telenor will be entitled to apply an extra EU charge, in addition to registering the Customer's actual data usage or stay in Denmark. Telenor will cease to apply extra EU charges once the Customer's consumption pattern, registered over a period of at least four months, can evidence that the Customer has primarily used the mobile service within Denmark, or that the Customer has primarily resided in Denmark. If the Customer's mobile service subscription includes one or more data packages, Telenor is entitled to apply an extra EU charge for the Customer's use of mobile data in the EU that exceeds the limit for a reasonable amount of data usage in the EU (fair use limit).