

Telenor Wholesale Statusinterface

The Telenor Wholesale Statusinterface gives the Service Provider an updated and true overview of which colleagues are available, busy or unavailable.

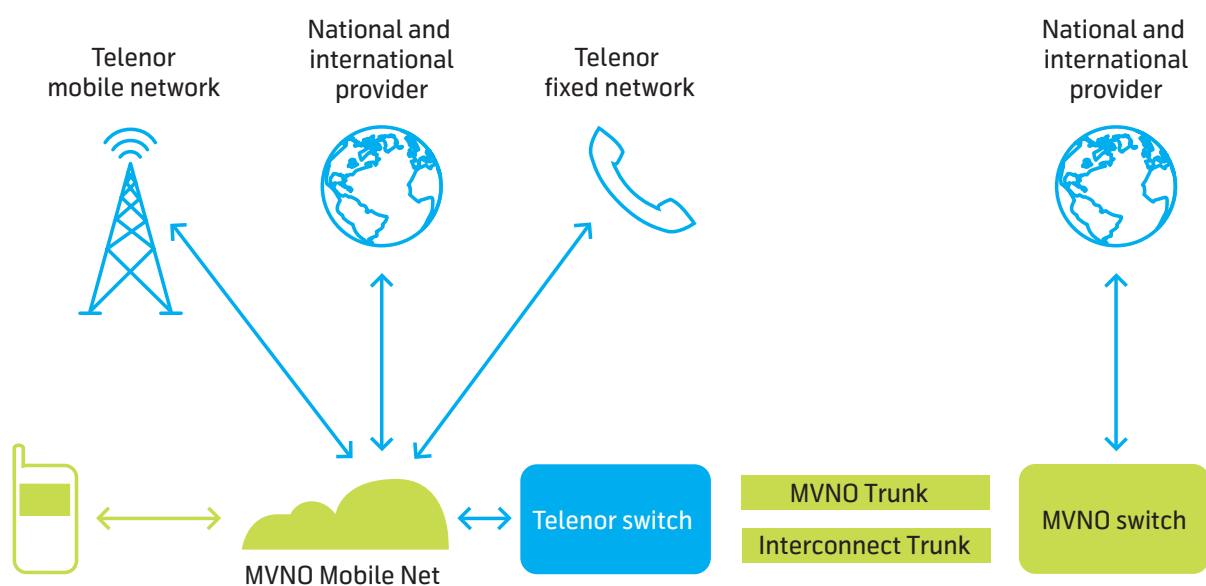
This provides the Service Provider with a service that can be utilized in receptionist or client software to indicate status/presence information.

Receptionist can provide better customer service by quickly providing the correct status of the employee and suggest and forward the customer to another employee.

Ordinary employees can via their client software see the status of other employees in the company i.e. if they are available on the phone, busy, call forward activated, in another country and also – if approved by the end-user – the current position with UTM coordinates.

If a colleague is busy on their mobile phone, the status-interface can be used to automatically notify a fellow employee or the receptionist when the conversation is over.

MVNO Principle Drawing



How it works

The status interface server collects the status/presence information from the Telenor Network and deliver it to the Service Provider server via a secured internet. The Service Provider stores the information in a database and deliver the status/presence information to receptionist and/or client software with a selfdetermined sampling rate.

Requirements

In order to purchase this product, you need to have signed a MVNO SIP/Service Provider agreement with Telenor Wholesale.

Service Provider is responsible for development and/or purchasing of receptionist/client software in order to present the Telenor provided statusinformation

Services

We provide the following status/presence information:

- Phone status (available/busy)
- Private Number (on/off)
- Coordinates (location)
- Roaming status (PLMN ID)
- Call Forwarding (on/off)
- GPRS APN Attach (on/off)*

* this service is only available to Machine to Machine (M2M) customers

If you want to know more about the the Status Interface product please contact **wholesale@telenor.dk**

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Der tages forbehold for produktændringer samt trykfejl.