

Prices

Content and assumptions

The following standard prices apply to FRI+ Business. All prices and amounts are stated in DKK ex. VAT.

FRI+ Business	Binding	Subscription fee	Calls included in DK	Free Conference Number:	Extra Data SIM	Calls included abroad	Data included
Basis Business	12 months	99.00	3 hours	-	-	-	500 MB
FRI+ Business 2GB	12 months	169.00	Unlimited	Included	-	-	2 GB
FRI+ Business 6GB	12 months	199.00	Unlimited	Included	-	-	6 GB
FRI+ Business 12GB	12 months	289.00	Unlimited	Included	Included	-	12 GB
FRI+ Business 24GB	12 months	349.00	Unlimited	Included	Included	300 min. in Nordic and EU	24 GB

Hours included comprise calls and call forwarding to Danish mobile and fixed-line numbers.

Calls and call forwarding to internal numbers registered in the ExtensionPlan are free of charge and thus not part of the hours included.

Services included

SMS/MMS	Safe Surf EU	Voicemail
Call Transfer	SMS balance	Free installation of SMS from Outlook
Surf Control International	Unconditional Call Forwarding	Call Waiting/Group Call

Mobile Data add-on

	Additional data (Replaces default data in the subscription)	Subscription fee
Basis Business		
Fri+Business 2GB	Mobile Data 3 GB	49,00
Fri+Business 6GB	Mobile Data 10 GB	99,00
Fri+Business 12GB	Mobile Data 25 GB	199,00
Fri+Business 24GB	Mobile Data 50 GB	149,00

The price for registration of data add-ons is 0,00 DKK. If you use more than the amount of data included, you will not be charged for usage exceeding included usage. However, the speed will be reduced to 64/64 Kbit/s.

Other prices – usage

New subscription	0.00
Call charges, per call – calls to national numbers	0.00
Calls and call forwarding exceeding hours included to Danish mobile and fixed-line numbers	0.60
SMS receipts, per receipt	0.25
SMS messages to international mobile numbers, per message	3.20
Call charges, per call – calls to other numbers (service numbers excluded)	0.20
MMS messages to international mobile numbers are charged via data traffic	See www.telenor.dk
Video telephony per minute	1.60
Calls to service numbers	DKK 0.60 plus Telenor's price applicable from time to time See www.telenor.dk
Calls to international numbers and usage abroad	See www.telenor.dk

Terms

1 General

The Telenor Business General Terms and these terms apply to FRI+ Business. FRI+ Business is for companies only, and a CVR number is required. The choice of a FRI+ Business subscription cannot be changed during the entire binding period; however, it is possible to convert the subscription to another FRI+ Business subscription within the binding period, provided that the subscription charge is similar to or higher than the original charge.

2 Invoicing

Fri+ Business subscriptions are invoiced in advance on a monthly basis.

Payment terms:

PBS: Invoice date + 22 days. Payment Card:
Invoice date + 15 days. Cash: Invoice date + 20 days.

Telenor may charge specific fees and charges for add-on services, one-time services etc. Information about current prices may be obtained by contacting Telenor or at www.telenor.dk/erhverv.

3 Conversion

If you have a FRI+ Business Discount Agreement or an Association Agreement, the individual subscription cannot be converted to another subscription during the entire term of the relevant agreement. For subscriptions without a Discount Agreement or an Association Agreement, the individual subscription cannot be converted to another subscription until 12 months from registration.

4 Terms of SMS and MMS messages

SMS and MMS messages may not be used commercially or be sold to a third party. Messages sent in Denmark to Danish mobile numbers are included in all FRI+ Business subscriptions. The same applies to MMS messages. Content-charged SMS, SMS receipts, SMS/MMS messages sent from abroad and SMS/MMS messages sent to international numbers are not free of charge and will be charged separately.

5 Terms of free internal telephony

All FRI+ Business subscriptions include unlimited internal telephony. Free internal telephony includes calls between own mobiles, from own mobiles to own fixed-line and from own fixed-line to own

mobile. From own fixed-line to own mobile is subject to a limit of 1,000 minutes per number per month.

6 Termination – subscription

FRI+ Business subscriptions are non-terminable in at least 12 month from entering the contract. A notice of termination must be submitted in writing giving 90 days' notice. You will receive a monthly invoice until the binding period has expired.

Notwithstanding the above, FRI+ Business subscriptions may be terminated giving 90 days' notice against payment of the current list price for the subscription for the remaining part of the binding period, including repayment of any discount granted.

However, if Telenor gives notice of changes of the prices and terms to the disadvantage of the customer within the binding period in accordance with the Telenor Business General Terms, the Customer will be entitled to terminate the FRI+ Business agreement from the time when the relevant changes take effect.

7 Assignment – subscription

During the term of the agreement, individual subscriptions may be assigned to a third party if the new owner has a CVR number and can be approved for credit purposes by Telenor, unless the Customer has a Discount Agreement. The

new owner will assume all obligations under the subscription. Assignment of individual subscriptions to customers without a CVR number will only be possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. This will only be possible when the binding period has expired.

8 The possibility to combine

For information about combination of FRI+ Business and Telenor's complimentary products, please refer to Prices and Terms for Mobile Complimentary Products and Services. It is furthermore possible to set up a Fixed-Line subscription, ISDN2 Basic, ISDN2 Business, FlexISDN and ISDN30 together with a FRI+ Business subscription. Please note that it is only possible to choose Mobile Data products including more data than the FRI+ Business subscription. If Mobile Data is added, the data included in the FRI+ Business subscriptions will be deleted.

9 Terms of Call Transfer

Call Transfer is the possibility of transferring a call in progress to a third party. Call Transfer functions and is charged as follows: A and B Call Transfer -> C. This service is charged as follows: A pays as usual for the call to B. B pays for the call transfer to C. This means that B pays the total price of the call which the B -> C call generates until the call between A -> C is ended. When you have transferred a call, you no longer control the duration of the call between A and C and the price you are paying for the call. If C transfers the call to D, you will still pay for the call, cf. above.

10 Data included

Data included in the subscription only comprises data usage in Denmark. No payment is charged for usage exceeding the data included; however, speed will be reduced to 64/64 kbit when you have used the data included.

11 Limitations

FRI+ Business SIM cards cannot be used in a Mobile Broadband dongle or in connection with M2M. Extra Data SIM is included in FRI+ Business 12GB and FRI+ Business 24GB and is included free of charge, if requested. When terminating either FRI+ Business 12GB or FRI+ Business 24GB, you furthermore lose the right to Extra Data SIM free of charge and you will then have to pay for Extra Data SIM.

Some business solutions will not be able to use the 4G network. These are: SearchPlan, 2in1 Number, Mobile Switchboard, Blackberry, Business APN and MDA.

12 Roaming calls when you are abroad

FRI+ Business 24GB includes 300 international minutes. These minutes can be used for calls made or received when you are travelling abroad.

This includes calls made or received in the Nordic countries and the EU to Denmark, the Nordic countries or the EU.

Other types of roaming calls are charged at the current roaming prices.

For all other FRI+ Business subscriptions, all types of Roaming calls are charged according to the roaming tariffs.

SMS and MMS messages sent from abroad are not included in any of the FRI+ Business subscriptions and are therefore charged as standard rates. MMS messages will not be charged per message but via data usage.

13 Safe Surf EU

Safe Surf EU is included in the FRI+ Business subscriptions. This service allows you to surf 100 MB per day in the Nordic countries or the EU at a price of DKK 29 per day. This means that you pay the current rate per MB until you reach DKK 29. You then surf free of charge up to 100 MB. On days when you do not use data, you will not be charged for any usage, and on days when you use less than

DKK 29 of data, you will only pay the price of your MB usage. Your connection will automatically be barred when you have used your 100 MB, and you will receive an SMS message to this effect. You can re-open your connection via SMS if you wish to continue using data for the rest of the day at the normal international price per MB. The next day, you can surf up to 100 MB at a price of DKK 29 again.

One day is midnight to midnight, Danish time. Outside the Nordic countries and the EU, normal international prices per MB apply.

14 WiFi-calling

WiFi-calling is a feature, which makes it possible to make mobile telephony calls while connected to a WiFi-network with an internet connection. This feature is included in all Telenor's mobile telephony subscriptions.

WiFi-calls are rated in the same way as calls made via the cellular network.

WiFi-calling requires a mobile phone which supports WiFi-calling. The WiFi-calling feature must be activated on the mobile phone.

WiFi-calling only works on WiFi-networks in Denmark.

Please note that the quality of a WiFi-call is dependent on the quality of the WiFi-network that the mobile phone is connected to. If, for example, the WiFi-signal is weak, or there are other users active on the WiFi-network, it may compromise the quality of the WiFi-call.

If you start a WiFi-call while connected to a WiFi-network, but move out of range of the WiFi-network during the call, you will be able to continue your call on the 4G network, provided that 4G coverage is available, and provided that your mobile phone supports 4G-calling (VoLTE). If 4G coverage is not available, your call will be terminated, and you will have to call again.

Telenor reserves the right to, at any time, remove the possibility to make WiFi-calls.

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