

Prices

Content and assumptions

The following standard prices apply to Business+. All prices and amounts are stated in DKK ex. VAT.

Subscription	Binding period	Subscription fee	Calls and SMS/MMS included in DK	Calls and SMS included abroad	Extra Data SIM	Data included abroad	Data included in DK
Business+ Basis	24 months	99.00	5 hours* Unlimited	-	-	-	500MB
Business+ 2GB	24 months	159.00	Unlimited	Unlimited in the Nordic countries	-	-	2GB
Business+ 6GB	24 months	189.00	Unlimited	Unlimited in the Nordic countries	-	1GB in the Nordic countries	6GB
Business+ 12GB	24 months	269.00	Unlimited	Unlimited in the Nordic and EU countries	-	2GB in the Nordic and EU countries	12GB
Business+ 24GB	24 months	329.00	Unlimited	Unlimited in the Nordic and EU countries	Included	4GB in the Nordic and EU countries	24GB
Business+ 50GB	24 months	449.00	Unlimited	Unlimited in the Nordic and EU countries and US/Canada	Included	8GB in the Nordic and EU countries and US/Canada	50GB

*Hours included in Denmark comprise calls and call forwarding to Danish mobile and fixed-line numbers. Calls and call forwarding to internal numbers registered in the ExtensionPlan are free of charge and thus not part of the hours included.

Services included

SMS/MMS	Voicemail
Call Transfer	SMS Balance
Surf Control International	Group Call

Mobile Data – add-ons

Subscription	Purchase of extra data	Price per month
Business+ 24GB	24GB per month	149.00**

** The price of setup of the data packages is DKK 0. When the data package has been used, the speed will be reduced to 256/256kbit/s. The extra 24GB can only be combined with the Business+ 24GB subscription.

Other prices – usage

Call charges – calls to Danish numbers, per call	0.00
Calls and call forwarding exceeding hours included to Danish mobile and fixed-line numbers	0.60
SMS receipts, per receipt	0.25
SMS messages to international mobile numbers, per message	3.20
MMS messages to international mobile numbers, per message	2.80
Call charges – calls to other numbers (service numbers excluded), per call	0.20
Video telephony, per minute	1.60
Calls to service numbers	0.60 plus Telenor's price applicable from time to time. See www.telenor.dk
International calls	See www.telenor.dk
Prices of usage abroad not included	

Terms

1 General

The Telenor Business General Terms and these Terms apply to Business+. Business+ is intended for companies and requires a CVR number (central business register number). Business+ subscriptions are subject to a 24-month binding period from the date of subscription.

2 Invoicing

Business+ subscriptions are invoiced in advance on a monthly basis.

Payment terms:

- PBS: Invoice date + 22 days
- Payment Card: Invoice date + 15 days
- Cash: Invoice date + 20 days

3 Discount and association agreements

Discount and association agreements are available for large orders. For such agreements, the binding period is up to 36 months. The specific agreement binding period is stipulated in the contract. The agreement binding period always takes precedence over the regular subscription binding period.

4 Conversion

The Business+ subscription is fixed throughout the subscription and agreement binding period. However, it is possible to convert to another Business+ subscription within the subscription and agreement binding period, provided that the subscription fee is equal to or higher than the original subscription fee.

5 Terms of SMS and MMS messages in DK

SMS and MMS messages cannot be used commercially or be resold to a third party. SMS and MMS messages sent in Denmark to Danish mobile numbers are included in all Business+ subscriptions. Content-charged SMS services, SMS receipts and SMS and MMS messages sent to foreign telephone numbers are not free and will be charged separately.

6 Terms of free internal telephony

All Business+ subscriptions include unlimited internal telephony. Free internal telephony comprises calls between own mobile subscriptions, from own mobile subscriptions to own fixed line and from own fixed line to own mobile subscriptions. A limit of 1,000 minutes per number per month applies to calls from own fixed line to own mobile subscription.

7 Termination – subscription

The notice period for Business+ subscriptions is 90 days. Notice of termination must be given in writing to Telenor. Subscriptions are subject to a subscription binding period of 24 months from the date of subscription, cf. Clause 1. Reference is made to Clause 4 on the binding period for discount and association agreements.

Notwithstanding the above, Business+ subscriptions may be terminated during the binding period subject to 90 days' notice against payment of the current list price for the subscription for the remaining part of the binding period, including repayment of any discount granted.

However, if Telenor notifies you of price changes or amendments of terms to your material disadvantage within the binding period in accordance with the Telenor Business General Terms, you will be entitled to terminate the Business+ agreement to take effect on the date when the changes or amendments take effect.

8 Assignment – subscription

Individual subscriptions may be assigned to a third party within the subscription binding period, provided that the new owner has a CVR number and may be approved for credit purposes by Telenor. Discount agreements and subscriptions subject to a discount agreement binding period may not be assigned to a third party. The new owner of the subscription will assume all obligations for the subscription, including any remaining binding period. Assignment of individual subscriptions to customers without a CVR number is only possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. Subscriptions may only be assigned to private individuals after the end of the binding period.

9 Add-on products and services

For information on how to combine Business+ and Telenor's add-on products, please refer to Prices and Terms for Mobile Add-on Products and Services.

10 Terms of Call Transfer

Call Transfer is the possibility of transferring a call in progress to a third party. Call Transfer functions and is charged as follows: A and B call transfer to C. This service is charged as follows: A pays as usual for the call to B. B pays for the call transfer to C. This means that B pays the total price of the call which the B and C call generates until the call between A and C is ended. When you have transferred a call, you no longer control the duration of the call between A and C and the price you are paying for the call. If C

transfers the call to D, you will still pay for the call according to the above.

11 Data included in DK

The data included in the subscription is stipulated in the individual agreement and ranges from 500MB (Business+ Basic) to 50GB (Business+ 50GB). No payment is charged for usage in Denmark exceeding the data included; however, speed will be reduced to 256/256 kbit/s when you have used the data included. In that case, an SMS message will be sent to the relevant number. For Business+ 24GB, an extra 24GB monthly may be purchased.

12 Limitations

Business+ SIM cards may not be used in a Mobile Broadband dongle or in connection with M2M (Machine to Machine). Extra Data SIM is included in Business+ 24GB and Business+ 50GB free of charge if you choose one of these subscriptions. If you terminate a Business+ 24GB or Business+ 50GB subscription, your extra Data SIM will no longer be free and you will be required to pay for extra Data SIM.

Some business solutions will not have access to the 4G network. These are: SearchPlan, 2in1 Number, Mobile Switchboard, Blackberry and Business APN.

13 Calls made and received abroad

Business+ 2GB and 6GB include free calls in the Nordic countries (Norway, Sweden, Finland, Iceland). This can be used for calls received in the Nordic countries or calls made in the Nordic countries to either Denmark or the Nordic countries. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. Business+ 12GB and 24GB include free calls in the Nordic and the EU countries. This can be used for calls received in the Nordic and the EU countries or calls made in the Nordic and the EU countries to either Denmark or the Nordic and the EU countries. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. Business+ 50 GB includes free calls in the Nordic, the EU countries and US/Canada. This can be used for calls received in the Nordic, the EU countries and US/Canada or calls made in the Nordic, the EU countries and US/Canada to Denmark, the Nordic and the EU countries and US/Canada. Other types of roaming – and international calls – are charged at the international prices applicable from time to time. For information on which countries are included in the Nordic, the EU and US/Canada, see telenor.dk.

The use of the above services is intended for intermittent use abroad - e.g. for holiday or business travel. If Telenor observes that in a period of more than 30 consecutive days primarily high consumption abroad or observes an abnormally high consumption compared to similar customers' consumption, Telenor reserves the right to block the use abroad. Calls to special and premium rate numbers abroad is not included and charged at the current international rates.

14 SMS and MMS messages abroad

All Business+ subscriptions include receipt of SMS messages abroad. In Business+ 2GB and 6GB free SMS messages sent from the Nordic countries are included. Business+ 12GB and 24GB include free SMS messages sent from the Nordic and the EU countries. Business+ 50GB include free SMS messages sent from the Nordic, the EU and US/Canada. MMS messages are not included in any of the Business+ subscriptions and are charged via the data usage. SMS receipts abroad are charged at the national price (see the table Other prices – usage). For further information on which countries are included in the Nordic the EU countries and US/Canada, see telenor.dk.

15 Data included abroad

Business+ 6GB includes 1GB data roaming, per month for use in the Nordic countries. Business+ 12GB and 24GB include respectively 2GB and 4GB data roaming per month for use in the Nordic and the EU countries. Business+ 50GB include 8GB data roaming per month for use in the Nordic, the EU countries and US/Canada. No other types of data roaming are included in any of the Business+ subscriptions. When the included data have been used, an SMS message will be sent to the relevant number. Data roaming will thereafter be charged per MB at the applicable rate and Surf Control International will be activated. For information on which countries are included in the Nordic, the EU and US/Canada, see telenor.dk. It is not possible to use extra data SIM abroad, when using a subscription where data roaming is included.

16 Surf Control International

All Business+ subscriptions include the Surf Control International service. With Surf Control International, you are guaranteed that your data usage will never exceed DKK 360 ex. VAT per month. Your data connection will be temporarily barred when you have used data for DKK 360 ex. VAT in the current bill period. You will receive an SMS describing how you may continue using data abroad. Surf Control International applies in all countries outside of Denmark. Surf Control International is free of charge. You automatically have Surf Control International and may deselect it or

change the limit to for example DKK 800 ex. VAT or DKK 4,000 ex. VAT by calling Customer Service on +45 72 120 000. Surf Control International will not have any impact on your usage of regular calls or SMS message, but it will not be possible to send MMS messages. Only your data usage abroad will be temporarily barred.

17 PureMobile functionality travelling abroad

Business+ cannot be combined with Travel Tale, which is the service that enables access to PureMobile functionality outside Denmark. This means that it is not possible to call with short number when you are abroad. Instead, the user must call the entire 8-digit number including local country code. Furthermore, services such as e.g. Søgeplan, PureMobile App, Statusplan etc. will not work when you are abroad.

21 WiFi-calling

WiFi-calling is a feature, which makes it possible to make mobile telephony calls while connected to a WiFi-network with an internet connection. This feature is included in all Telenor's mobile telephony subscriptions.

WiFi-calls are rated in the same way as calls made via the cellular network.

WiFi-calling requires a mobile phone which supports WiFi-calling. The WiFi-calling feature must be activated on the mobile phone.

WiFi-calling only works on WiFi-networks in Denmark.

Please note that the quality of a WiFi-call is dependent on the quality of the WiFi-network that the mobile phone is connected to. If, for example, the WiFi-signal is weak, or there are other users active on the WiFi-network, it may compromise the quality of the WiFi-call.

If you start a WiFi-call while connected to a WiFi-network, but move out of range of the WiFi-network during the call, you will be able to continue your call on the 4G network, provided that 4G coverage is available, and provided that your mobile phone supports 4G-calling (VoLTE). If 4G coverage is not available, your call will be terminated, and you will have to call again.

Telenor reserves the right to, at any time, remove the possibility to make WiFi-calls.