### **Telenor Mobile Business**

### Nordic Enterprise

## **Prices and Terms**

Nordic Enterprise M	Price (DKK excl. VAT)	Unit
Registration	0,00	Per user
Subscription per month	199,00	Per user
Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 500 minutes* per month	0,60	Per user
Calls within an ExtensionPlan	0,00	Per minute
Calls to Service Numbers	see telenor.dk for specific prices	
Data usage up to 500 MB	0,00	Per month
Data usage exceeding 500 MB per month: The speed will be reduced to 256/256 Kbit	0,00	Per MB
SMS to a Danish number when usage exceeds 150 SMS per month**	0,32	Per SMS
SMS to an international number	3,20	Per SMS
MMS to a Danish number when usage exceeds 75 MMS per month	2,00	Per MMS
Video telephony	1,60	Per minute
Call and call attempt charges***	0,00	Per call and call attempt
International calls/calls received abroad SMS/MMS messages sent from abroad Data sessions used abroad	See telenor.dk/udland	
Nordic Enterprise L	Price (DKK excl. VAT)	Unit
Registration	0,00	Per user
•		Per user Per user
•	0,00	
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage	0,00 349,00	Per user
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month	0,00 349,00 0,60	Per user Per user Per minute
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan	0,00 349,00 0,60 0,00	Per user Per user Per minute
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers	0,00 349,00 0,60 0,00 see telenor.dk for	Per user Per user Per minute r specific prices
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers Data usage up to 3 GB Data usage exceeding 3 GB per month: The speed will be reduced to	0,00 349,00 0,60 0,00 see telenor.dk for 0,00	Per user Per user Per minute r specific prices Per month
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers Data usage up to 3 GB Data usage exceeding 3 GB per month: The speed will be reduced to 256/256 Kbit	0,00 349,00 0,60 0,00 see telenor.dk for 0,00 0,00	Per user Per user Per minute r specific prices Per month Per MB
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers Data usage up to 3 GB Data usage exceeding 3 GB per month: The speed will be reduced to 256/256 Kbit SMS to a Danish number when usage exceeds 600 SMS per month**	0,00 349,00 0,60 0,00 see telenor.dk for 0,00 0,00 0,32	Per user Per user Per minute specific prices Per month Per MB Per SMS
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers Data usage up to 3 GB Data usage exceeding 3 GB per month: The speed will be reduced to 256/256 Kbit SMS to a Danish number when usage exceeds 600 SMS per month** SMS to an international number MMS to a Danish number when usage exceeds 300 MMS per month	0,00 349,00 0,60 0,00 see telenor.dk for 0,00 0,00 0,32 3,20	Per user Per user Per minute specific prices Per month Per MB Per SMS Per SMS
Subscription per month Calls to Danish mobile numbers and fixed-line numbers when usage exceeds 2000 minutes* per month Calls within an ExtensionPlan Calls to Service Numbers Data usage up to 3 GB Data usage exceeding 3 GB per month: The speed will be reduced to 256/256 Kbit SMS to a Danish number when usage exceeds 600 SMS per month**	0,00 349,00 0,60 0,00 see telenor.dk for 0,00 0,00 0,32 3,20 2,00	Per user Per user Per minute r specific prices Per month Per MB Per SMS Per SMS Per SMS

All prices are stated in DKK exclusive of VAT. Calls within the subscription are charged per minute, but calls to specially rated numbers and fax and data calls are charged per second.

\* The standard minute rate applies for calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail. Calls with a duration of \*\*\* The standard call charge applies for ordinary calls and call forwarding to mobile numbers, fixed line numbers and Voicemail.
\*\*\* The standard call charge applies for ordinary calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail.



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#### Add-on to Nordic Enterprise M and L

Nordic Enterprise add-on	Price per month (DKK excl. VAT)	Unit
Ring i Norden: 300 min per month	199,00	per minute
<b>Ring i Norden:</b> Price per min. when usage exceeds 300 min per month Calls made in the Nordic Calls received in the Nordic	1,15 0,35	per minute per minute
Surf i Norden: 200 MB per month	149,00	per MB
Surf i Norden: Price per MB when usage exceeds 200 MB per month	1,49	per MB
SMS i Norden: 100 sms per month	39,00	per SMS
SMS i Norden: Price per SMS when usage exceeds 100 SMS per month	0,44	per SMS
Ring til Norden: 300 min per month	149,00	per minute
Ring til Norden: Price per min. when usage exceeds 300 min per month	1,20	per minute

#### Prices for usage outside of Norden

Ring i Norden	Calls from abroad to Denmark (DKK excl. VAT)	Calls received abroad (DKK excl. VAT)	Unit
EU	1,15	0,35	per minute
Rest of Europe	4,80	3,20	per minute
USA/Canada	5,80	6,80	per minute
World 1	9,80	9,60	per minute
World 2	12,80	12,80	per minute
MCP ships	5,80	9,00	per minute

Surf i Norden	Data usage abroad (DKK excl. VAT)	Unit
EU	1,49	Per MB
Rest of Europe	25,00	per MB
USA/Canada	25,00	per MB
World 1	45,00	per MB
World 2	45,00	per MB
MCP ships	45,00	per MB



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SMS i Norden	SMS sent from abroad (DKK excl. VAT)	Unit
EU	0,44	Per SMS
Rest of Europe	3,20	per SMS
USA/Canada	3,20	per SMS
World 1	3,20	per SMS
World 2	3,20	per SMS
MCP ships	3,20	per SMS
Ring til Norden	Calls from Denmark to abroad (international) (DKK excl. VAT)	Unit
EU and rest of Europe	2,00	per minute
USA/Canada	0,80	per minute
World 1	6,00	per minute
World 2	10,00	per minute



# Prices and Terms

## Terms

#### 1 General

Nordic Enterprise M and L is a Telenor Business mobile subscription.

The following services are included in all Telenor Nordic Enterprise subscriptions: Voicemail, Group Call, Call Transfer, Bill Ceiling, Call Waiting, ExtensionPlan, Call ID Display, Unconditional Call Forwarding and Surf Control International.

### **Nordic Enterprise M** includes the following:

Free internal telephony, call charge in Denmark to Danish numbers and for international calls, call attempt charge to Danish numbers and the national part of an international call. 150 SMS and 75 MMS to Danish numbers, SMS message receipts, SMS notifications, Mobile data usage up to 500 MB per month.

500 minutes of calls to Danish numbers, mobile to mobile calls, calls from mobile to fixed-line, calls from mobile to Voicemail, call forwarding to mobile, call forwarding to fixed-line and call forwarding to Voicemail.

Calls with a duration exceeding four hours will be charged according to the current price list regardless of the above-mentioned. The subscriber may then call again and continue the conversation.

**Nordic Enterprise L** includes the following: Free internal telephony, call charge in Denmark to Danish numbers and for international calls, call attempt charge to Danish numbers and the national part of an international call. 600 SMS and 300 MMS to Danish numbers, SMS message receipts, SMS notifications. Data usage up to 3 GB per month.

2000 minutes of calls to Danish numbers, mobile to mobile calls, calls from mobile to fixed-line, calls from mobile to Voicemail, call forwarding to mobile, call forwarding to fixed-line and call forwarding to Voicemail.

Calls with a duration exceeding four hours will be charged according to the current

price list regardless of the above-mentioned. The subscriber may then call again and continue the conversation.

The subscription is subject to Telenor Business General Terms, for complimentary solutions please refer to the Prices and Terms of the specific services.

**Ring i Norden** includes the following: 300 minutes per month for use in the Nordic countries (Sweden, Norway, Finland, Iceland). It includes calls made and calls received in the Nordic.

When usage per month exceeds the included minutes, the price per minute for made calls in the Nordic is DKK 1,15 per minute and DKK 0,35 for calls received in the Nordic.

**Surf i Norden** includes the following: 200 MB per month for use in the Nordic countries (Sweden, Norway, Finland, Iceland).

When usage per month exceeds the included MB, the price is DKK 1,49 per MB.

**SMS i Norden** includes the following: 100 SMS per month for use in the Nordic countries (Sweden, Norway, Finland, Iceland).

When usage per month exceeds the included SMS, the price is DKK 0,44 per SMS.

**Ring til Norden** includes the following: 300 minutes per month for use when calling from Denmark to the Nordic countries (Sweden, Norway, Finland, Iceland).

When usage per month exceeds the included minutes, the price per minute for calls made from Denmark to the Nordic countries is DKK 1,20.

#### 2 Services included

The following services are automatically included in the subscription: Voicemail,



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Group Call, Call Transfer, Bill Ceiling, Call Waiting, ExtensionPlan, Call ID Display, Unconditional Call Forwarding, and Surf Control International. The following services may also be applied: Automatic Balance Check, Usage Control, Usage Alarm, SMS and Fax from Outlook, e•go and Self-Service. Please see the Prices and Terms for Complimentary Mobile Solutions for further information.

#### 3 Invoicing

Invoicing is made in arrears on a monthly basis unless otherwise agreed in the customer's special terms. Terms of payment: Invoice date + 21 days.

#### 4 Amendment of terms

Telenor is entitled to change the amounts, discount percentages and terms stipulated in the agreement. Notice will be given of amendments to the disadvantage of the customer not less than 30 days before the change takes effect. In such cases you will be entitled to terminate the agreement by giving a written notice of not less than 14 days provided that such notice is received by Telenor within 14 days from the customer's receipt of notice of the change.

#### 5 Termination

Business mobile subscriptions shall be nonterminable for 12 months from the registration date.

A notice of termination shall be submitted in writing to Customer Service Business giving 90 days' notice.

#### 6 Conversion

A Nordic Enterprise subscription can be converted within the binding period to a subscription with a higher or equal monthly charge. The products should be a Nordic Enterprise subscription regarding the same agreement.

#### 7 Assignment

The subscription may be assigned to a third party if the new owner has a CVR number and may be approved for credit purposes by Telenor. The new owner shall assume all liabilities under the subscription. Assignment of individual subscriptions to customers without a CVR number shall only be possible if the subscription is at the same time

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converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. Subscriptions comprised by a non-terminability period cannot be assigned.

#### 8 The possibility of combination

For information about combination of Telenor's complimentary products, please refer to Prices and Terms for Mobile Complimentary Products and Services. It is furthermore possible to set up Telenor Fixedline, Direct Line or SIP Trunk and thereby obtain free internal telephony to fixed-line telephones.

### 9 Terms of free internal telephony

Free internal telephony comprises national calls from own mobile numbers to own mobile and fixed-line numbers. Mobile Corporate Premium includes free internal telephony, which means unlimited calls to colleagues. Free internal telephony does not include calls from own fixed-line numbers to own mobile numbers, which are charged at the current rate.

#### **10** Terms of Usage Control

If you subscribe to Usage Control and you have reached your ceiling, you will not be able to make internal calls, not even if internal calls are included in your subscription. It is recommended to opt out of Usage Control if you want to be able to use your telephone for internal calls.

#### 11 Terms of call charges

Nordic Enterprise comprises call charges, including all calls and call attempts in Denmark to Danish numbers.

#### 12 Terms of Call Forwarding

Call Forwarding is the possibility of conditionally or unconditionally forwarding calls made to the subscriber to a Double SIM, another mobile or fixed-line number or to the Voicemail. Calls forwarded within the "ExtensionPlan" are not part of the minutes included. Calls forwarded outside of the "ExtensionPlan" are part of the minutes included.



#### **13** Terms of Call Transfer

Calls transferred within the same "ExtensionPlan" are not part of the included Nordic Enterprise M and L minutes. Call transfer to other numbers are included in the Nordic Enterprise minutes.

### **14** Terms of included SMS and MMS messages

SMS and MMS messages cannot be used commercially or be resold to a third party. SMS and MMS messages to international numbers and numbers with additional charge or sent from abroad are not included. The standard SMS rate applies for all SMS messages sent, SMS message receipts and SMS messages from Voicemail sent after exceeding the SMSs included in the Subscription.

#### 15 Terms of data included

Data included in the subscription only comprises data usage in Denmark. No payment is charged for usage exceeding the data included; however, speed will be reduced to 256/256 Kbit when the data included has been reached.

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#### 16 Terms of Surf Control International

With Surf Control International you are guaranteed that your data usage abroad cannot exceed DKK 360 ex. VAT per month. Your data connection will be temporarily barred when you have used data equivalent to DKK 360 ex. VAT in the current bill period. You will receive an SMS describing how you may continue to use data abroad. Surf Control International applies in all countries outside of Denmark. Surf Control International is free of charge. You have Surf Control International and may deselect it or change the limit to for example DKK 800 ex. VAT or DKK 4000 ex. VAT by calling Customer Service on 7212 0000. Surf Control International will not have any impact on your usage of regular calls and SMS, but it will not be possible to send MMS messages. Only your data usage abroad will be temporarily barred. You will still be able to use data when you get home. Read more about Surf Control International on www.telenor.dk

#### 17 Limitations

Nordic Enterprise SIM cards cannot be used in a Mobile Broadband dongle or in connection with M2M.

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