

# Prices

Mobile Corporate Free Voice	DKK excluding VAT	Unit
Registration	79.20	Per user
Subscription per month	299.00	Per user
Calls to Danish mobile numbers and fixed-line numbers*	0.00	Per minute
Calls within an ExtensionPlan	0.00	Per minute
Calls to Service Numbers**	1.00	Per minute
MB usage up to 50 MB per month	0.00	Per month
MB usage above 50 MB per month - however, max DKK 20 per day (Max Price)	8.00	Per MB
SMS to a Danish number***	0.00	Per message
SMS to an international number	3.20	Per message
MMS	0.00	Per message
Video telephony	1.60	Per minute
Call and call attempt charges****	0.00	Per message
International calls/calls received abroad	See <a href="http://telenor.dk/udland">telenor.dk/udland</a>	
SMS/MMS messages sent from abroad		

All prices are stated in DKK exclusive of VAT. Calls within the subscription are charged per minute, but calls to specially rated numbers and fax and data calls are charged per second.

\* The standard minute rate applies for calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail. Calls with a duration of more than four hours are charged at DKK 0.60 per minute

\*\* Plus the operator's price applicable from time to time.

\*\*\* The standard SMS rate applies for all SMS messages sent, SMS message receipts and SMS messages from Voicemail.

\*\*\*\* The standard call charge applies for ordinary calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail

# Terms

## 1 General

Mobile Corporate Free Voice is a Telenor Business mobile subscription. Mobile Corporate Free Voice includes the following: Free internal telephony, calls in Denmark to Danish numbers, call charge for national calls and for international calls, call attempt charge to Danish numbers and the national part of an international call. The following is included in the subscription: Mobile to mobile, mobile to fixed-line, mobile to Voicemail, call forwarding to mobile, call forwarding to fixed-line, call forwarding to Voicemail, MMS in Denmark to Danish numbers, SMS in Denmark to Danish numbers, SMS receipts, SMS notification and mobile data usage up to 50 MB per month. Calls with a duration of more than four hours will be charged according to the current price list. The subscriber may call again and continue the conversation.

The subscription is subject to Telenor Business General Terms, for complimentary solutions please refer to the Prices and Terms of the specific services.

## 2 Registration

A registration charge is paid for each subscription, cf. the current price.

## 3 Services included

The following services are automatically included in the subscription: Voicemail, Group Call, Call Transfer, Bill Ceiling, Call Waiting, ExtensionPlan, Call ID Display, Unconditional Call Forwarding, and Surf Control International. The following services may also be applied: Automatic Balance Check, Usage Control, Usage Alarm, SMS and Fax from Outlook, e•go and Self-Service. Please see the Prices and Terms for Complimentary Mobile Solutions for further information.

## 4 Invoicing

Invoicing is made in arrears on a monthly basis unless otherwise agreed in the customer's special terms. Terms of payment: Invoice date + 21 days.

## 5 Amendment of terms

Telenor is entitled to change the amounts, discount percentages and terms stipulated in the agreement. Notice will be given of amendments to the disadvantage of the customer not less than 30 days before the change takes effect. In such cases you will be entitled to terminate the agreement by giving a written notice of not less than 14 days provided that such notice is received by Telenor within 14 days from the

customer's receipt of notice of the change.

## 6 Termination

Business mobile subscriptions shall be non-terminable for 12 months from the registration date.

A notice of termination shall be submitted in writing to Customer Service Business giving 90 days' notice.

## 7 Conversion

A Mobile Corporate Free Voice subscription can be converted within the binding period to another subscription.

## 8 Assignment

The subscription may be assigned to a third party if the new owner has a CVR number and may be approved for credit purposes by Telenor. The new owner shall assume all liabilities under the subscription. Assignment of individual subscriptions to customers without a CVR number shall only be possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. Subscriptions comprised by a non-terminability period cannot be assigned.

## 9 Combination possibilities

For information about combination of Mobile Corporate and Telenor's complimentary products, please refer to Prices and Terms for Complimentary Mobile Products and Services. Furthermore, it is possible to set up Telenor Fixed-line or Direct Line or SIP trunk and thereby obtain free internal telephony to fixed-line telephones.

## 10 Terms of free internal telephony

Free internal telephony comprises national calls from own mobile numbers to own mobile and fixed-line numbers. Mobile Corporate Free Voice includes free internal telephony, which means unlimited calls to colleagues. Free internal telephony does not include calls from own fixed-line numbers to own mobile numbers, which are charged at the current rate.

## 11 Terms of F2M

If the customer subscribes to F2M, outgoing calls from the zone to fixed-line numbers in Denmark and B charges will not be part of the minutes included.

Outgoing calls from the zone to fixed-line numbers in Denmark and B charges will be charged separately on a separate invoice, cf. the current rate. Outgoing calls from the zone to a national mobile number are part of the minutes included.

Outgoing calls outside of the zone will be part of the Customer's included minutes. Outgoing calls from the zone to international numbers will not be charged at the national rate.

#### **12 Terms of Usage Control**

If you subscribe to Usage Control and you have reached your ceiling, you will not be able to make internal calls, not even if internal calls are included in your subscription. It is recommended to opt out of Usage Control if you want to be able to use your telephone for internal calls.

#### **13 Terms of call charges**

Mobile Corporate Free Voice comprises call charges, including all calls and call attempts in Denmark to Danish numbers.

#### **14 Terms of Call Forwarding**

Call Forwarding is the possibility of conditionally or unconditionally forwarding calls made to the subscriber to another mobile or fixed-line number or to the Voicemail. Forwarded minutes are part of the minutes included in the Mobile Corporate Free Voice.

#### **15 Terms of Call Transfer**

Transferred minutes are part of the minutes included in the Business Flex subscription.

#### **16 Terms for included SMS and MMS messages**

SMS and MMS messages cannot be used commercially or be resold to a third party. Mobile Corporate Flex subscriptions include SMS and MMS messages sent in Denmark to Danish mobile numbers. SMS and MMS messages to international numbers and numbers with additional charge or sent from abroad are not included. SMS message receipts are, however, included.

#### **17 Terms of included MB usage**

MB usage exceeding the MB usage included in the subscription will be charged at the current MB rate. If another complimentary data subscription is selected, the MB usage included in the subscription will lapse.

#### **18 Terms for Surf Control International**

With Surf Control International you are guaranteed that your data usage abroad cannot exceed DKK 360 ex. VAT per month. Your data connection will be temporarily barred when you have used data equivalent to DKK 360 ex. VAT in the current bill period. You will receive an SMS describing how you may continue to use data abroad. Surf Control International applies in all countries outside of Denmark. Surf Control International is free of charge. You have Surf Control International and may deselect it or change the limit to for example DKK 800 ex. VAT or DKK 4000 ex. VAT by calling Customer Service on 7212 0000. Surf Control International will not have any impact on your usage of regular calls and SMS, but it will not be possible to send MMS messages. Only your data usage abroad will be temporarily barred. You will still be able to use data when you get home. Read more about Surf Control International on [www.telenor.dk](http://www.telenor.dk).

#### **19 Limitations**

Mobile Corporate Free Voice SIM cards cannot be used in a Mobile Broadband dongle or in connection with M2M.

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