

## Prices

Business Basic	DKK excluding VAT	Unit
Registration	79.20	Per user
Subscription per month	29.00	Per user
Calls to Danish mobile numbers and fixed-line numbers*	0.60	Per minute
Calls within an ExtensionPlan	0.00	Per minute
Calls to "3"	1.10	Per minute
Calls to Service Numbers**	1.00	Per minute
MB usage per MB	8.00	Per MB
Bill Ceiling MB	20.00	Per day
SMS rate***	0.32	Per message
SMS to international numbers****	2.40	Per message
MMS	2.00	Per message
Video telephony	1.60	Per minute
Call and call attempt charges*****	0.20	Per message
International calls/calls received abroad	See <a href="http://telenor.dk/udland">telenor.dk/udland</a>	
SMS/MMS messages sent from abroad		

All prices are stated in DKK ex. VAT. Calls within the subscription are charged per minute, however, calls to specially rated numbers and fax and data calls are charged per second.

\* The standard minute rate applies for calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail.

\*\* Plus the operator's price applicable from time to time.

\*\*\* The standard SMS rate applies for all SMS messages sent, SMS message receipts and SMS messages from Voicemail.

\*\*\*\* As at 1 February 2010, the rate is DKK 3.20.

\*\*\*\*\* The standard call charge applies for ordinary calls and call forwarding to mobile numbers, fixed-line numbers and Voicemail.

# Terms

## 1 General

Business Basic is a Telenor Business mobile subscription charged on the basis of usage. The subscription is subject to Telenor Business General Terms.

## 2 Registration

A registration charge is paid for each subscription, cf. the current price.

## 3 Services included

The following services are automatically included in the subscription: Voicemail, Group Call, Call Transfer, Bill Ceiling, Call Waiting, ExtensionPlan, Call ID Display, Unconditional Call Forwarding. The following services may also be applied: Automatic Balance Check, Usage Control, Usage Alarm, SMS and Fax from Outlook, 4x50, e•go and Self-Service.

## 4 Invoicing

Invoicing is made in arrears on a monthly basis unless otherwise agreed in the customer's special terms. Terms of payment: Invoice date + 21 days, unless otherwise agreed in the customer's special conditions.

## 5 Purchase of a new telephone

The Business Basic subscription does not allow purchase of a new telephone with a discount. If you wish to purchase a new telephone, we recommend that your subscription is changed to Business Flex or Business All Inclusive.

## 6 Amendment of terms

Telenor is entitled to change the amounts, discount percentages and terms stipulated in the agreement. Notice will be given of amendments to the disadvantage of the customer not less than 30 days before the

change takes effect. In such cases you will be entitled to terminate the agreement by giving a written notice of not less than 14 days provided that such notice is received by Telenor within 14 days from the customer's receipt of notice of the change.

## 7 Termination

Business mobile subscriptions shall be non-terminable for 12 months from the registration date. A notice of termination shall be submitted in writing to Customer Service Business giving 90 days' notice.

## 8 Conversion

It is possible to convert a Business Basic subscription to another subscription in the binding period if such new subscription is based on the same usage package or a higher monthly usage package.

## 9 Assignment

The subscription may be assigned to a third party if the new owner has a CVR number and may be approved for credit purposes by Telenor. The new owner shall assume all liabilities under the subscription. Assignment of individual subscriptions to customers without a CVR number shall only be possible if the subscription is at the same time converted to a Telenor private subscription and the new owner can be approved by Telenor for credit purposes. Subscriptions comprised by a non-terminability period cannot be assigned.

## 10 Combination possibilities

Business Basic may be combined with a Telenor Business Mobile agreement and a discount may be obtained for the basic rates. For combination with extra products, please refer to the Prices and Terms for Complimentary Mobile Solutions and Services. It is furthermore possible to set up Telenor Fixed-line or Direct Line and thereby obtain free internal telephony to fixed-line telephones.

## **11** Terms of free internal telephony

Free internal telephony comprises national calls from own mobile numbers to own mobile and fixed-line numbers. Business Basic includes free internal telephony, which means unlimited calls to colleagues. Free internal telephony does not include calls from own fixed-line numbers to own mobile numbers, which is charged at the current rate.

## **12** SMS receipts

SMS receipts is the possibility of obtaining receipts/reports on delivery of text messages sent to the recipient and receipts/reports from VoiceMail on messages received. Both services may be selected or deselected for each subscription.

## **13** Standard rates

Standard rates are the rates applying for the specific type of usage (minutes, text messages, call charges etc.) under the subscription unless otherwise stipulated.

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